

Certified Delphi IT Professional Course

The following courses will begin on Sunday, March 18, and continue through the core conference days. Successful completion of all courses and passing the Certified Delphi IT Professional Exam will provide participants a distinct advantage when working within the hospitality profession.

TITLE	DESCRIPTION
Newmarket Solutions Architectural Review	Do you know how all the pieces of Delphi fit together? This session will discuss the architecture and the design considerations when installing Newmarket solutions on your corporate network. You will receive a comprehensive review of how Delphi, PMS connectors, Delphi BI, and other products integrate on your network.
Technical Aspects of the I-Server Admin Panel	Are you getting the most out of your integrations? Learn more about the tools available and how to troubleshoot your PMS connector interface through the I-Server Admin Panel.
Performance Tuning of the Delphi Environment	Do you want to squeeze out the extra juice that your Delphi servers are more than capable of providing? Through proper maintenance and configurations in SQL Enterprise Manager and SQL Query Analyzer you will learn proven techniques used by Newmarket's System Engineering and Tier 3 Technical Support representatives to optimize Delphi performance in your environment.
Common Solutions to Every Day Issues	Do your users continually call you with 1056 errors? You will learn to identify, troubleshoot, and resolve many of the common network error messages reported by users. This includes working with Windows Server 2003 configurations such as DNS, permissions, MTS issues and Newmarket's technical knowledge base - Clarify on the Web.
Advanced Solutions for Complex Issues	You've mastered taking care of the more common issues that your users see daily. Now, take that knowledge and begin a deeper foray into the Delphi database and accompanying codeset to obtain a greater understanding of why things can go wrong occasionally - but then also how to correct them.
Utilizing Windows Server 2003 Active Directory	Microsoft Windows Server technologies are designed from the ground up to be incorporated into Active Directory. Learn what Active Directory is, what it isn't, and how it works to increase your understanding of your own network environment.
Introduction to SQL Server 2005	Microsoft has now released Microsoft SQL Server 2005. This session will bring you up to speed on the newest technologies that are available with this server system, and give you a first hand look into the performance and scalability of SQL Server's latest release.
Creating and Maintaining a Secure Network	With the news reports constantly brimming with stories of hackers, arm yourself with the knowledge on how you can secure your network and server systems environments to mitigate some of those threats.
Securing Your Delphi Environment	Delphi is a robust application, and contains information about your property that others would love to have. During this session you will learn how you can begin to secure your own Delphi environment against the various threats that are lurking about.
Certified Delphi IT Professional Exam	This session is specific to those individuals that participated in the pre-conference Certified Delphi IT Professional course. Those individuals that pass this exam will be Certified Delphi IT Professionals.